

GRIEVANCE REDRESSAL COMMITTEE

Extract of Student Grievances Reported and Action Taken Report During 2018-19

| SI. NO. | Name of the student | Class/ Course | Date of Grievance Received | Grievance | Action Taken | Redressal with date |
|---------|---|----------------------------|----------------------------|---|---|---|
| I. | RajashekarEEE | 7 th sem EEE | 05.09.2018 | Drinking water facility is not available in 3 rd floor main block | Discussed with thePrincipal, and Decision was taken to obtain Mineral water cans through out sourcing and to install them at various places in the institute. The floor supervisor Mr Chandramohan was instructed to follow up the action | Water cans with mineral water was made available in all the floors for drinking purpose. 09-09-2018 |
| 2 | <u>Mr.VijayakumarKall appagowda Patil</u> | 7 th sem ME | 28-09-2018 | Usage of substandard ingredients in food prepared in boys hotel | The Manager was called for an interaction. He expressed the ingredients were of good quality .Principal informed him to take extra care in preparing the food. | The Manager assured the usage of quality ingredients and food quality was improved 04-10-2018 |
| 3 | <u>Mr.Bhagyaraj R</u> | 7 th sem ME | 22-10-2018 | The Toilets in 3 rd floor is not Cleaned on regular basis on account of which stinking smell in the corridor 3 rd floor | The Floor manager Mr. Chandramohan was called and informed to make the necessary arrangement immediately | The Toilets were Cleaned 25-10-2018 |
| 4 | Kantharaju N | 6 th sem ME | 16-11-2018 | The food served in the hostel mess was not good | The Hostel Mess Manager Mr.Vasudev was called for an interaction and informed to improve the food quality | The Foodwith good quality was prepared and served 21-11-2018 |
| 5 | Kum Chaitra C | 6 th sem EEE | 02-11-2018 | Not Provided with Furniture in Girls Hostel | The warden Mr Manjanna was informed by Principal to immediately make arrangement for the same. | The Indent was placed and Furniture were procured and provided by 09-11-2018 |

Shavit
PRINCIPAL



Sri Shridevi Charitable Trust (R.)
SHRIDEVI INSTITUTE OF ENGINEERING & TECHNOLOGY

(Recognised by Govt. of Karnataka, Affiliated to VTU, Belagavi and Approved by AICTE, New Delhi)

Sira Road, Tumakuru - 572 106. Karnataka.

Phone: 0816-9212629 | Fax: 0816-9212628 | Email: info@shrideviengineering.org | Web: http://www.shrideviengineering.org



REF No.: SIET/GRC/2018-19/01

Date: 04.09.2018

CIRCULAR

The members of the Grievance Redressal Committee are hereby informed to attend a meeting on 6th September 2018, Thursday at 12:30 PM.

Agenda:

1. To discuss on roles and responsibilities of GRC.
2. Discussion to set frequency of meetings.
3. Redressal of the Grievance lodged by Student Sri Rajashekar bearing USN ISV17EE80.

Venue: Principal Chamber

Mr. B.H. Vasudevamurthy
Chief Coordinator-GRC committee,
HOD, Dept. of Mechanical Engg.

Dr. Hemadri Naidu
Principal

**SHRIDEVI INSTITUTE OF
ENGINEERING AND TECHNOLOGY
TUMKUR - 572106.**

| Sl.NO | Name of the Faculty | Position | Signatur |
|-------|---------------------|----------|----------|
| 1 | Mr H Rangaswamy | Member | |
| 2 | Ms Uma Bai | Member | |
| 3 | Mr Raghunandan R | Member | |
| 4 | Mr Raghavendra N | Member | |

Shridevi Institute of Engineering and Technology

(Recognized by Govt of Karnataka, Affiliated to VTU, Belagavi & Approved by AICTE, New Delhi)

Sira Road, Tumakuru - 572 106



SHRIDEVI

GRIEVANCES REDRESSAL CELL



An ISO 9001:2015 Certified Institution

Ref: SIET/GRC/2018-19/002

Date: 07/09/2018

MINUTES OF THE MEETING

A meeting of the Grievances Redressal Committee (GRC) Members was convened by the Principal Dr T Hemadri Naidu, on 6th September 2018, in his Chamber at 3-00 pm.

The meeting was attended by the following members:

1. Mr B H Vasudevamurthy - Chief Coordinator
2. Mr H Rangaswamy - Member
3. Ms Uma Bai - Member
4. Mr Raghunandan - Member
5. Mr Raghavendra - Member

Agenda:

Redressal of the grievance lodged by the Student Sri Rajashekhar bearing USN ISV13EE030 on 05/09/2018.

Proceedings:

The aggrieved has expressed that proper drinking water facility is not provided in 3rd floor of the main block. The Principal admitted that the grievance is genuine and stated that at the beginning of the construction of 2nd and 3rd floors it was planned to install water coolers, one each in 2nd and 3rd floors. But as there was delay in the procurement process it did not get materialized before the occupancy of the floors. Therefore the Principal decided to obtain mineral water cans through outsourcing and to install them at various places in the institute. The Floor Supervisor Sri Chandramohan was called and instructed to follow up the action plan and report its outcome.

Mr H Rangaswamy
Member

Mr Uma Bai
Member

Mr Raghunandan
Member

Mr Raghavendra
Member

Mr B H Vasudevamurthy
Chief Coordinator

Dr T Hemadri Naidu
Principal

07-09-2018

PRINCIPAL
SIET., TUMAKURU



REF: SIET/GRC/2017-18/01

Date: 27.09.2018

CIRCULAR

The members of the Grievance Redressal Committee are hereby informed to attend a meeting on 29th September 2018, Friday at 12:30 PM.

Agenda:

1. Review of the statement made by the student Sri Jagan bearing USN 1SVI3EE010 on 10/09/2018.
2. Redressal of the grievance lodged by the Student Sri Vijayakumar Kallappagouda Patil bearing USN 1SV14ME088 on 28/09/2018.

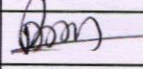
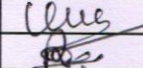


Venue: Principal Chamber



Mr. B.H. Vasudevamurthy
Chief Coordinator-GRC committee,
HOD, Dept. of Mechanical Engg.



Dr. Hemadri Naidu
Principal
SHRIDEVI INSTITUTE OF
ENGINEERING AND TECHNOLOGY
TUMKUR - 572106

| Sl.NO | Name of the Faculty | Position | Signatur |
|-------|---------------------|----------|--|
| 1 | Mr H Rangaswamy | Member |  |
| 2 | Ms Uma Bai | Member |  |
| 3 | Mr Raghunandan R | Member |  |
| 4 | Mr Raghavendra N | Member |  |

Shridevi Institute of Engineering and Technology

(Recognized by Govt of Karnataka, Affiliated to VTU, Belagavi & Approved by AICTE, New Delhi)

Sira Road, Tumakuru - 572 106



GRIEVANCES REDRESSAL CELL



Ref: SIET/GRC/2018-19/003

Date: 01/10/2018

MINUTES OF THE MEETING

A meeting of the Grievances Redressal Committee (GRC) Members was convened by the Principal Dr T Hemadri Naidu, on 29th September 2018, in his Chamber at 10-30 am.

The meeting was attended by the following members:

1. Mr B H Vasudevamurthy - Chief Coordinator
2. Mr H Rangaswamy - Member
3. Ms Uma Bai - Member
4. Mr Raghunandan - Member
5. Mr Raghavendra - Member

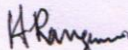
Agenda:

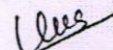
1. Review of the statement made by the student Sri Jagan bearing USN 1SV13EE010 on 10/09/2018.
2. Redressal of the grievance lodged by the Student Sri Vijayakumar Kallappagouda Patil bearing USN 1SV14ME088 on 28/09/2018.

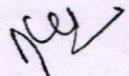
Proceedings:

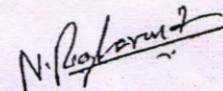
With reference to 1st Agenda, Sri Jagan has expressed that the facilities provided by the Institution are nice. But this is not a grievance but an appreciation.

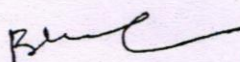
With reference to the 2nd Agenda, the aggrieved Sri Vijayakumar Kallappagouda Patil and the hostel mess manager Sri Vasudev were called to have interaction with the GRC members. The aggrieved expressed that the substandard ingredients are used in the hostel for preparation of food. On account of this his health was upset. According to the mess manager only branded items are being used in the mess. For this comment the Principal remarked that in addition to usage of standard items, cooking process is also equally important. Improperly cooked food may also lead to health upset. Finally the Principal instructed the mess manager to take extra care in future bearing the aforesaid aspects in mind.

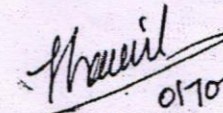

Mr H Rangaswamy
Member

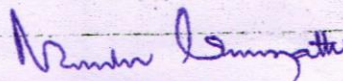

Mr Uma Bai
Member


Mr Raghunandan
Member


Mr Raghavendra
Member


Mr B H Vasudevamurthy
Chief Coordinator


Dr T Hemadri Naidu
Principal


PRINCIPAL
SIET., TUMAKURU



Sri Shridevi Charitable Trust (R.)
SHRIDEVI INSTITUTE OF ENGINEERING & TECHNOLOGY

(Recognised by Govt. of Karnataka, Affiliated to VTU, Belagavi and Approved by AICTE, New Delhi)

Sira Road, Tumakuru - 572 106. Karnataka.

Phone: 0816-2212629 | Fax: 0816-2212628 | Email: info@shrideviengineering.org | Web: http://www.shrideviengineering.org



REF: SIET/GRC/2018-19/01

Date: 19.10.2018

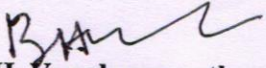
CIRCULAR


The members of the Grievance Redressal Committee are hereby informed to attend a meeting on 23rd October, 2018, Tuesday at 12:30 PM.

Agenda:

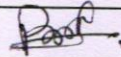
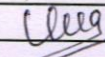


1. To discuss on roles and responsibilities of GRC.
2. Discussion to set frequency of meetings.
3. Redressal of the grievance lodged by the Student Sri Bhagyaraj R bearing USN ISV13ME015 on 2211012018

Venue: Principal Chamber


Mr. B.H. Vasudevamurthy
Chief Coordinator-GRC committee,
HOD, Dept. of Mechanical Engg.


Dr. Hemadri Naidu
Principal

SHRIDEVI INSTITUTE OF
ENGINEERING AND TECHNOLOGY
TUMKUR - 572106.

| Sl.NO | Name of the Faculty | Position | Signatur |
|-------|---------------------|----------|--|
| 1 | Mr H Rangaswamy | Member |  |
| 2 | Ms Uma Bai | Member |  |
| 3 | Mr Raghunandan R | Member |  |
| 4 | Mr Raghavendra N | Member |  |

Shridevi Institute of Engineering and Technology

(Recognized by Govt of Karnataka, Affiliated to VTU, Belagavi & Approved by AICTE, New Delhi)
Sira Road, Tumakuru - 572 106



GRIEVANCES REDRESSAL CELL



Ref: SIET/GRC/2018-19/004

Date: 23/10/2018

MINUTES OF THE MEETING

A meeting of the Grievances Redressal Committee (GRC) Members was convened by the Principal Dr T Hemadri Naidu, on 23rd October 2018, in his Chamber at 10-30 am.

The meeting was attended by the following members:

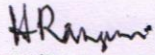
1. Mr B H Vasudevamurthy - Chief Coordinator
2. Mr H Rangaswamy - Member
3. Ms Uma Bai - Member
4. Mr Raghunandan - Member
5. Mr Raghavendra - Member

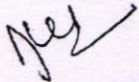
Agenda:

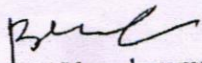
Redressal of the grievance lodged by the Student Sri Bhagyaraj R bearing USN 1SV13ME015 on 22/10/2018.

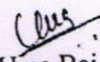
Proceedings:


The grievance lodged is that the toilets in the 3rd floor are cleaned properly on account of which there is stinking smell in the corridor. The floor manager was called for the enquiry. The floor manager responded that the toilets at all locations of the Institute used to be cleaned regularly. But as there was a series of Dasara holidays and in addition to that the workers also had availed casual leaves, the toilets were not cleaned for several days. However the workers are back on duty presently and therefore the toilets will be cleaned regularly. The floor manager was instructed to ensure the cleaning of the toilets and report immediately.

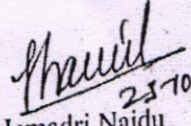

Mr H Rangaswamy
Member

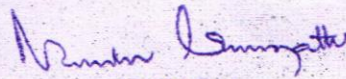

Mr Raghunandan
Member


Mr B H Vasudevamurthy
Chief Coordinator


Ms Uma Bai
Member


Mr Raghavendra
Member


Dr T Hemadri Naidu
Principal
23/10/18


PRINCIPAL
SIET, TUMAKURU.

REF: SIET/GRC/2018-19/01

Date: 16.11.2018


CIRCULAR

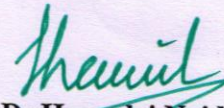
The members of the Grievance Redressal Committee are hereby informed to attend a meeting on 17th November, 2018, Saturday at 12:30 PM.

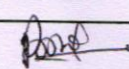
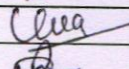


Agenda:

1. Redressal of the grievance lodged by the Student Sri Kanthraju N bearing USN ISV15ME022 on 16/11/2018

Venue: Principal Chamber


Mr. B.H. Vasudevamurthy
Chief Coordinator-GRC committee,
HOD, Dept. of Mechanical Engg.


Dr. Hemadri Naidu
Principal
PRINCIPAL
SHRIDEVI INSTITUTE OF
ENGINEERING AND TEC
TUMKUR - 572106.

| Sl.NO | Name of the Faculty | Position | Signatur |
|-------|---------------------|----------|--|
| 1 | Mr H Rangaswamy | Member |  |
| 2 | Ms Uma Bai | Member |  |
| 3 | Mr Raghunandan R | Member |  |
| 4 | Mr Raghavendra N | Member |  |

Shridevi Institute of Engineering and Technology

(Recognized by Govt of Karnataka, Affiliated to VTU, Belagavi & Approved by AICTE, New Delhi)
Sira Road, Tumakuru - 572 106



GRIEVANCES REDRESSAL CELL



Ref: SIET/GRC/2018-19/006

Date: 19/11/2018

MINUTES OF THE MEETING

A meeting of the Grievances Redressal Committee (GRC) Members was convened by the Principal Dr T Hemadri Naidu, on 17th November 2018, in his Chamber at 10-30 am.

The meeting was attended by the following members:

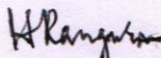
1. Mr B H Vasudevamurthy - Chief Coordinator
2. Mr H Rangaswamy - Member
3. Ms Uma Bai - Member
4. Mr Raghunandan - Member
5. Mr Raghavendra - Member

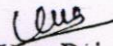
Agenda:

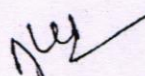
Redressal of the grievance lodged by the Student Sri Kanthraju N bearing USN 1SV15ME022 on 16/11/2018.

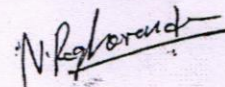
Proceedings:


The grievance lodged by Sri Kanthraju N is that he found some worms in the food served in the hostel the previous night. The hostel mess manager Sri Vasudev was called for an interaction. The mess manager said the food grains will be cleaned before being used for cooking. For this comment the Principal remarked that the worms will be developed in the preserved food grains. Hence cleaning of food grains is necessary at the instant just before they are being used for cooking purpose. The Principal instructed the mess manager to follow the practice of getting the food grains cleaned just before using them for cooking rather than getting them cleaned earlier and preserving them.

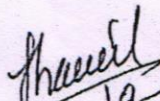

Mr H Rangaswamy
Member

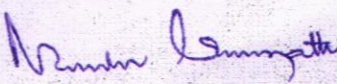

Mr Uma Bai
Member


Mr Raghunandan
Member


Mr Raghavendra
Member


Mr B H Vasudevamurthy
Chief Coordinator


Dr T Hemadri Naidu
Principal


PRINCIPAL
SIET, TUMAKURU.



Sri Shridevi Charitable Trust (R.)
SHRIDEVI INSTITUTE OF ENGINEERING & TECHNOLOGY

(Recognised by Govt. of Karnataka, Affiliated to VTU, Belagavi and Approved by AICTE, New Delhi)
Sira Road, Tumakuru - 572 106. Karnataka.

Phone: 0816-2212629 | Fax: 0816-2212628 | Email: info@shrideviengineering.org | Web: http://www.shrideviengineering.org



REF: SIET/GRC/2018-19/01

Date: 01.11.2018

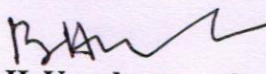
CIRCULAR

The members of the Grievance Redressal Committee are hereby informed to attend a meeting on 3rd November, 2018, Saturday at 12:30 PM.

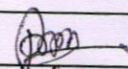
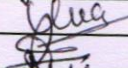
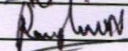

Agenda:

1. To discuss on roles and responsibilities of GRC.
2. Discussion to set frequency of meetings.
3. Redressal of the grievance lodged by the Student Kum chaithraC bearing USN ISV15EE010 on 02/11/2018.

Venue: Principal Chamber


Mr. B.H. Vasudevamurthy
Chief Coordinator-GRC committee,
HOD, Dept. of Mechanical Engg.


Dr. Hemadri Naidu
Principal **PRINCIPAL**
SHRIDEVI INSTITUTE OF
ENGINEERING AND TECHNOL
TUMKUR - 572106.

| Sl.NO | Name of the Faculty | Position | Signatur |
|-------|---------------------|----------|---|
| 1 | Mr H Rangaswamy | Member |  |
| 2 | Ms Uma Bai | Member |  |
| 3 | Mr Raghunandan R | Member |  |
| 4 | Mr Raghavendra N | Member |  |

Shridevi Institute of Engineering and Technology

(Recognized by Govt of Karnataka, Affiliated to VTU, Belagavi & Approved by AICTE, New Delhi)
Sira Road, Tumakuru - 572 106



GRIEVANCES REDRESSAL CELL



Ref: SIET/GRC/2018-19/005

Date: 05/11/2018

MINUTES OF THE MEETING

A meeting of the Grievances Redressal Committee (GRC) Members was convened by the Principal Dr T Hemadri Naidu, on 3rd November 2018, in his Chamber at 10-30 am.

The meeting was attended by the following members:

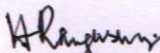
1. Mr B H Vasudevamurthy - Chief Coordinator
2. Mr H Rangaswamy - Member
3. Ms Uma Bai - Member
4. Mr Raghunandan - Member
5. Mr Raghavendra - Member

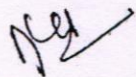
Agenda:


Redressal of the grievance lodged by the Student Kum Chaithra C bearing USN 1SV15EE010 on 02/11/2018.

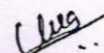
Proceedings:

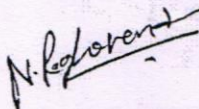
The grievance lodged by Kum Chaithra is that she was not provided with proper furniture on account of which it is inconvenient for her studies. The Girls Hostel Warden Sri Manjanna was called for interaction. The Warden admitted that the grievance is genuine and stated that the furniture requirement was indented at the beginning of the semester but was not followed up. For this comment the Principal remarked that follow up action is more important than indenting. But now it is high time for procurement. Hence the Principal suggested carrying out an inventory in the institute for the availability of furniture which can be spared temporarily for the aggrieved. The Floor Supervisor Sri Chandramohan was called and instructed to follow up this action plan and report its outcome.

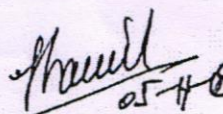

Mr H Rangaswamy
Member

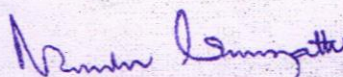

Mr Raghunandan
Member


Mr B H Vasudevamurthy
Chief Coordinator


Mr Uma Bai
Member


Mr Raghavendra
Member


Dr T Hemadri Naidu
Principal


PRINCIPAL
SIET., TUMAKURU.