

Sri Shridevi Charitable Trust (R.) SHRIDEVI INSTITUTE OF ENGINEERING AND TECHNOLOGY

Sira Road, Tumkur - 572 106, Karnataka, India.

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(Approved by AICTE, New Delhi, Recognised by Govt. of Karnataka and Affiliated to Visvesvaraya Technological University, Belagavi)

# **GRIEVANCE REDRESSAL COMMITTEE**

# Extract of Student Grievances Reported and Action Taken Report During 2017-18

SI. NO.	Name of the student	Class/ Course	Date of Grievance Recieved	Grievance	Action Taken	Redressal with date
I.	Sadanand and Vivekanand math	I Sem A	12.12.2017	Regarding Quality of food in the college canteen.	Discussed with Administrative Officer and informed to take necessary action.	Quality of food is improved.(18.12.2017)
2.	Vimala ,mali Ashwini	2 <sup>nd</sup> semester	13.04.2018	Fan is not working in the Class room No.106	Discussed with Electricianand informed to take necessary action.	The fan was repaired andfixed on 18.04.2018

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T (Recognised by Govt. of Karnataka, Affiliated to YTU, Belagavi and Approved by AICTE, New Delhi) Sira Road, Tumakuru - 572 106. Karnataka.

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REF: SIET/GRC/2017-18/01

Date: 14.04.2018

# CIRCULAR

The members of the Grievance Redressal Committee are hereby informed to attend a meeting on 16<sup>th</sup> April 2018, Monday at 12:30 PM.

Agenda:

- 1. To discuss on roles and responsibilities of GRC.
- 2. Discussion to set frequency of meetings.
- Redressal of the grievance lodged by the Student Sri Vivekananda math of 1<sup>st</sup> Sem A Section on 12/12/2017.
- Redressal of the grievance lodged by the Student Kum. Vimala & Mali Ashwini of 2<sup>nd</sup> Sem on 13/04/2018.

Venue: Board Room

man

**Dr. Rama Krishna K.S.** Chief Coordinator-GRC committee, Professor and HOD, MBA

Dr. Phani Raju H.B. Principal PRINCIPAL SHRIDEVI INSTITUTE OF ENGINEERING AND TECHNOLOGY TUMKUR - 572106

SI.N0	Name of the Faculty	Position	Signature
1	Dr. Ramakrishna K.S	Chief Coordinator	Jailfalla
2	Prof. Raghavendra D	Member	Randulad
3	Mr. Kiran G M	Member	ika
4	Mrs. Swetha T.M	Member	ere
5	Ms. PrathibhaT.S	Member	100-
6	Ms Veena N.D	Member	remain
7	Mr. Raghavendra N	Member	NA

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## GRIEVANCES REDRESSAL CELL

Ref: SIET/GRC/2017-18/001

Date: 17/04/2018

## MINUTES OF THE MEETING

A meeting of the Grievances Redressal Committee (GRC) Members was convened by the Principal Dr Phani Raju H.B. on 16/04/ 2018, in his Chamber atlo-30 am. The meeting was attended by the following members:

SI.No	Name of the Faculty	Position
1	Dr Phani Raju H.B.	Chairman
2	Dr. Ramakrishna K.S	Chief Coordinator
3	Prof. Raghavendra D	Member
4	Mr. Kiran G M	Member
5	Mrs. Swetha T.M	Member
6	Ms. PrathibhaT.S	Member
7	Ms. Veena N.D.	Member
8	Mr. Raghavendra N	Member

Agenda:

- 1. Redressal of the grievance lodged by the Student Sri Vivekananda math of 1st Sem A Section on 12/12/2017.
- 2. Redressal of the grievance lodged by the Student Kum. Vimala & Mali Ashwini Of 2nd Sem on 13/04/2018.

### **Proceedings:**

With reference to the 1<sup>st</sup>Agenda, the aggrieved Sri Vivekananda math that the quality of food served in the college canteen is not good .For this comment the Principal called canteen owner and suggested cooking process is also equally important. Improperly cooked food may also lead to health upset. Finally Principal instructed the Canteen owner to take extra care in canteen to prepare quality food.

With reference to the 2<sup>nd</sup> Agenda, the aggrieved Kum.Vimala& Mali Ashwini has expressed that Fan is not working in class room No.106. For this comment the Principal called floor manager for the enquiry &discussed with Electrician and informed to take necessary action. The meeting was concluded with vote of Thanks.

Dr Phani Raju H.B.

PRINCIPAL SHRIDEVI INSTITUTE OF ENGINEERING AND TECHNOLOGY TUMKUR - 572106.

SI.No	Name of the Faculty	Position	Signature
1	Dr. RamakrishnaK.S	Chief Coordinator	(autor
2	Prof. Raghavendra D	Member	Braghru
3	Mr. Kiran G M	Member	in
4	Mrs. Swetha T.M	Member	a Cer
5	Ms. PrathibhaT.S	Member	100-
6	Ms Veena N.D.	Member	ASE musich
7	Mr. Raghavendra N	Member	NO.10