

Sri Shridevi Charitable Trust (R.) SHRIDEVI INSTITU E OF ENGINEERING AND TECHNOLOGY

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Grievance Redressal Committee

Date: 22/06/2018

Report for the Academic Year 2017 -2018

- The Institution has constituted the Grievance Redressal Committee for the academic year 2017-18 to handle grievances.
- An awareness program was organized by the Committee on 04/12/2017. For first year students about the mechanism of the Students Grievance Redressal
- The Grievance Redressal Committee convinces meeting periodically to discuss on roles and responsibilities of GRC, discussion to set frequency of meetings and takes steps to redress the Grievance.
- In the academic year 2017-18, Two[02] complaints were given by students.
- Every Grievance was resolved within reasonably period.

Dr. Rama Krishna K S Chief Coordinator, **Grievance Redressal Committee& Professor & HOD, MBA**

Dr.Hemadri Naidu PRINCIPAL PRINCIPAL SHRIDEVI INSTITUTE OF ENGINEERING AND TECHNOLOGY TUMKUR - 572106.



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Report on

Grievance Redressal Awareness Programme

An Awareness Programme on "Grievance Redressal" was organized for first year students by the Student Grievance Redressal Committee 04/12/2017.

Dr.RamaKrishna KS, Professor & HOD, Dept. of MBA, provided information about the existence and role of the Student Grievance Redressal Committee to the first-year students. In his speech he also explained that the committee meetings conducted regularly to examine the grievances and necessary measures taken to resolve the same. Anyone with genuine grievance may approach the committee or the students can state their grievance through suggestion boxes which areplaced in different places in the campus.

Krishna K S Dr. Rama Chief Coordinator, **Grievance Redressal Committee& Professor & HOD, MBA**

Dr.Hemadri Naidu PRINCIPAL SHRIDEVI INSTITUTE OF FNGINEERING AND TECHNOLOGY TUMKUR - 572106.





Grievance Redressal Awareness Programme

conducted on 04/12/2017



Date: 27/05/2019

Report for the Academic Year 2018-2019

The Institution has constituted the Students Grievance and Redressal Committee for the academic year 2018-19 on 24-08-2018 to handle grievances in a fair, unbiased and time bound manner.

An awareness program was organized by the Committee on 28 /08/2018. **Prof.Vasudevamurthy BH, HOD, Dept. of Mechanical Engineering**oriented the first year students.He briefed them about the work of the Students grievance committee. The Grievance Redressal Committee convinces meeting periodically to discuss on roles and responsibilities of GRC, discussion to set frequency of meetings and takes steps to redress the Grievance.

During the academic year 2018-19, Five application of Grievance were given by the students. The committee redressed all the cases. Every Grievance solved within a reasonably period.

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Prof.Vasudevamurthy BH Chief Coordinator, Grievance Redressal Committee& HOD, Dept. of Mechanical Engineering

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Dr.Hemadri Naidu PRINCIPAL SHRIDEVI INSTITUTE OF ENGINEERING AND TECHNOLOGY TUMKUR - 572105

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Report on

Grievance Redressal Awareness Programme

Suggestion Box and direct reporting are the commonly used mechanism to receive and act on complaints or grievances reported by students and resolve the issue, In order to bling this awareness among students an awareness programme on "Grievance Redressal" was organized for first year students by the Student Grievance Redressal Committee on 28/08/2018. Prof.Vasudevamurthy BH, HOD, Dept. of Mechanical Engineering gave awareness to the students about the functions of the committee and informed that anyone with genuinegrievance may approach the committee or the students can state their grievance through suggestion boxes which are placed in different places in the campus.

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Prof.Vasudevamurthy BH Chief Coordinator, Grievance Redressal Committee& HOD, Dept. of Mechanical Engineering

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Dr.Hemadri Naidu PRINCIPAL SHRIDEVI INSTITUTE OF ENGINEERING AND TECHNOLOGY TUMKUR - 572106.





Grievance Redressal Awareness Programme conducted

on 28/08/2018



Date: 25/05/2020

Report for the Academic Year 2019 — 2020

- The institution has constituted the Students Grievance Redressal Committee for the academic year 2019-20 on 23-09-2019 to handle grievances.
- An awareness program was organized by the Committee on 27/09/2019. Ms. Suchitra, Asst Prof. Dept. of MBA oriented the first year students about the mechanism of the Students grievance committee.
- The Grievance Redressal Committee convinces meetings periodically to discuss roles and responsibilities of GRC, discussion to set frequency of meetings and takes steps to redress the Grievance. All the grievances handled judiciary as per SOP.
- In the academic year 2019-20, 02No.s complaints were received and was solved within a reasonable period.

Prof. Vasudevamurthy BH Chief Coordinator, Grievance Redressal Committee& HOD, Dept. of Mechanical Engineering

Dr. Narendra Viswanath PRINCIPAL SHRIDEVI INSTITUTE OF ENGINEERING AND TECHNOLOGY TUMKUR - 572106.

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Report on

Grievance Redressal Awareness Programme

Date of the event :27 /09/2019

Resource Person : Ms. Suchitra

Asst Prof. Dept.of MBA, SIET

To create awareness about Student Grievance Redressal Committee among students an awareness programme on "Grievance Redressal" was organized for first year students by the Student Grievance Redressal Committee. Ms. Suchitra Asst Prof. Dept.of MBA, SIET ,explained students about the importance of the committee and also guided students to approach the members of the committee in case of grievance or use the suggestion box provided in the campus. In her speech she also explained that the committee meetings conducted regularly to examine the grievances and necessary measures taken to resolve the same.

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Prof. Vasudevamurthy BH Chief Coordinator, **Grievance Redressal Committee&** HOD, Dept. of Mechanical Engineering

Dr. Narendra Viswanath PRINCIPAL SHRIDEVI INSTITUTE OF ENGINEERING AND TECH INGY TUMKUR - 572106.





Grievance Redressal Awareness Programme conducted

on 27/09/2019

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Grievance Redressal Committee

Date: 10/06/2021

Report for the Academic Year 2020 - 2021

- The Institution has constituted the Students Grievance Redressal Committee for the academic year 2019-20 on 22-11-2020to handle grievances.
- An awareness program was organized by the Committee on22/12/2020. Mr. Shivakumar, oriented the first year students about the mechanism of the Students grievance committee.
- The Grievance Redressal Committee convinces meetings periodically to discuss roles and responsibilities of GRC, discussion to set frequency of meetings and takes steps to redress the Grievance. All the grievances handled judiciary as per SOP.
- In the academic year 2020-21, 03No.s complaints were received and was solved within a reasonable period.

Prof. Vasudevamurthy BH Chief Coordinator, Grievance Redressal Committee& HOD, Dept. of Mechanical Engineering

Dr. Narendra Viswanath PRINCIPAL PRINCIPAL SHRIDEVI INSTITUTE OF ENGINEERING AND TECHNOLOGY TUMKUR - 572106.

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Report on

Grievance Redressal Awareness Programme

Date of the event :22/12/2020.

Resource Person : Mr.Shivakumar

Company Law Expert, Tumakuru

To create awareness about Student Grievance Redressal Committee among students an awareness programme on "Grievance Redressal" was organized for first year students by the Student Grievance Redressal Committee. Mr.Shivakumar, Company Law Expert, Tumakuru,explained students about the importance of the committee and also guided students to approach the members of the committee in case of grievance or use the suggestion box provided in the campus. In her speech she also explained that the committee meetings conducted regularly to examine the grievances and necessary measures taken to resolve the same.

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Prof. Vasudevamurthy BH Chief Coordinator, Grievance Redressal Committee& HOD, Dept. of Mechanical Engineering

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Grievance Redressal Awareness Programme conducted

on 22/12/2020.



Date: 15/06/2022

Report for the Academic Year 2021-2022

- The Institution has constituted the Students Grievance Redressal Committee for the academic year 2021-22on **22-11-2021**to handle grievances.
- An awareness program was organized by the Committee on28/12/2021.Dr. Chandrashekhar N, Dean (academic), Professor and HOD,Dept. of Chemistry, SIET oriented the first year students about the mechanism of the Students grievance committee.
- The Grievance Redressal Committee convinces meetings periodically to discuss roles and responsibilities of GRC, discussion to set frequency of meetings and takes steps to redress the Grievance. All the grievances handled judiciary as per SOP.
- In the academic year 2020-21, 02No.s complaints were received and was solved within a reasonable period.

Prof. Vasudevamurthy BH Chief Coordinator, Grievance Redressal Committee& HOD, Dept. of Mechanical Engineering

Dr. Narendra Viswanath PRINCIPAIPRINCIPAL SHRIDEVI INSTITUTE OF ENGINEERING AND TEC: DLOGY TUMKUR - 572106



Report on

Grievance Redressal Awareness Programme

Date of the event :28/12/2021.

Resource Person : Dr. Chandrashekhar N, Dean (academic),

Professor and HOD, Dept. of Chemistry, SIET

To create awareness about Student Grievance Redressal Committee among students an awareness programme on "Grievance Redressal" was organized for first year students by the Student Grievance Redressal Committee. Dr. Chandrashekhar N, Dean (academic) ,Professor and HOD, Dept. of Chemistry, SIET, explained students about the importance of the committee and also guided students to approach the members of the committee in case of grievance or use the suggestion box provided in the campus. In her speech she also explained that the committee meetings conducted regularly to examine the grievances and necessary measures taken to resolve the same.

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Prof. Vasudevamurthy BH Chief Coordinator, Grievance Redressal Committee& HOD, Dept. of Mechanical Engineering

Dr. Narendra Viswana

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Grievance Redressal Awareness Programme conducted

on 28/12/2021