

VISVESVARAYA TECHNOLOGICAL UNIVERSITY
"Jnana Sangama", Belagavi-560014, Karnataka



INTERNSHIP REPORT ON

"SUPPORT SYSTEM USING OSTICKET"

*SUBMITTED IN PARTIAL FULFILLMENT OF THE REQUIREMENTS FOR THE
INTERNSHIP*

BACHELOR OF ENGINEERING
IN
COMPUTER SCIENCE & ENGINEERING

Submitted By

BHOOMIKA J N (1SV19CS020)

Under the guidance of

Mr. Girish L

Assistant Professor, Dept. of CSE.



N. Srinivas Kumar
PRINCIPAL
S.I.T. TUMKUR.

Department of Information Science and Engineering

SHRIDEVI INSTITUTE OF ENGINEERING AND TECHNOLOGY
(Affiliated To Visvesvaraya Technological University)

Sira Road, Tumakuru – 572106, Karnataka.

2022-2023



SHRIDEVI INSTITUTE OF ENGINEERING & TECHNOLOGY

(Recognised by Govt. of Karnataka, Affiliated to VTU, Belagavi and Approved by AICTE, New Delhi)

Sira Road, Tumakuru - 572 106, Karnataka.

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DEPARTMENT OF COMPUTER SCIENCE AND ENGINEERING CERTIFICATE

This is to certify that, Internship project report of entitled "SUPPORT SYSTEM USING OSTICKET" been successfully carried out by BHOOMIKA J N [1SV19CS020], in partial fulfillment for the Internship project report of **Bachelor of Engineering in Computer Science & Engineering** of the **Visvesvaraya Technological University, Belagavi** during the academic year **2022-23**. It is certified that all the corrections/suggestions indicated for internal assessments have been incorporated in the report. The Internship - Project report has been approved as it certifies the academic requirements in respect of Internship-Project work prescribed for the Bachelor of Engineering Degree.

Signature of Guide

Mr. Girish L

Assistant Professor, Dept. of CSE,
SIET, Tumakuru.

Signature of H.O.D

Dr. Basavesha D BE., M.Tech., Phd.

Associate Professor & HOD Dept. of
CSE, SIET, Tumakuru.

Handwritten signature
PRINCIPAL
S.I.E. TUMKUR.

Name of the Examiners

Signature with date

1. GIRISH L

2. K. NOOR FATHIMA

K. Noor Fathima

25/5/2023



Sri Shridevi Charitable Trust (R.)
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DECLARATION

I, **BHOOMIKA J N [ISV19CS020]**, student of VI semester **B.E** in Computer Science & Engineering, at Shridevi Institute of Engineering & Technology, Tumakuru, hereby declare that, the Internship-Project work entitled "**SUPPORT SYSTEM USING OSTICKET**", embodies the report of our Internship-Project work carried out under the guidance of **Mr. Girish L, Assistant Professor, Department of CSE, SIET, Tumakuru** as partial fulfillment of requirements for the Internship Project report in **Bachelor of Engineering in Computer Science & Engineering of Visvesvaraya Technological University, Belagavi**, during the academic year **2022-23**. The Internship-Project has been approved as it satisfies the academic requirements in respect to the Internship-Project work.

Place: Tumakuru

Date: 14/12/22

Bhoomika J N

Student Name & Signature

BHOOMIKA J N [ISV19CS020]

Principal
PRINCIPAL
SIET, TUMKUR.



ShriTEK Innovations

● Skill & Career Development Centre, Room No. 3, Ground Floor,
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● : 0816-2211642
● : www.shritek.com
● : shritekinnovations@gmail.com

Date: 10/10/2022

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mr.BHOOMIKA J N** bearing USN **1SV19CS020** Student of **Shridevi Institute of Engineering & Technology** has successfully completed internship from 29-08-2022 to 24-09-2022.

During the period of his internship program with us, he has worked in the area of DevOps, Data Science and Machine Learning.

We wish every success in his career.

For ShriTEK Innovations

Authorized Signature

